



June 23, 2008

NCCI's 9th Annual Conference: Did You Register Yet?

Chicago, Illinois
July 10-12, 2008
Register NOW!

It's **NOT** too late! Now is the time to register for the conference and make your travel plans! Learn how universities worldwide respond to increased expectations and limited resources. Determine how you can leverage these innovations for increased excellence on **your** campus. Network with colleagues and share best practices. Don't miss out on a great opportunity.

Conference highlights include:

- Pre-Conference Workshops (July 10)
- Conference Keynote Speakers and Concurrent Sessions (July 11-12)
- NACUBO Keynote Session with Daniel C. Esty (July 13)

Pre-Conference Workshops.

Participate in one of two Pre-Conference Concurrent Workshops:

- Introduction to Crucial Confrontations™ - Engaging Managers to Increase Performance and Accountability (Catherine Lilly, University of Michigan).
- Root Cause Analysis in the Higher Education Setting (Dr. John R. Dew, Troy University).

Click [here](#) for workshop details.

Four Outstanding Conference Keynote Speakers.

Listen to these motivating speakers and learn from their experiences!

- Dr. Linda Katehi, Provost and Vice Chancellor for Academic Affairs and Stig Lanesskog, Assistant Provost for Strategic Planning and Assessment, University of Illinois, Urbana-Champaign, IL.
- Winners of the Leveraging Excellence

Calendar of Events

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Leveraging Excellence is Featured in ACE's *The Presidency*

The spring edition of ACE's *The Presidency* features three articles related to the NCCI Leveraging Excellence Award. Lee Todd authored the lead article on Leveraging Excellence in higher education and regional corporations to ensure they are speaking a common language. The second article, entitled *Honoring Collaboration and Innovation*, describes the Leveraging Excellence Award and NCCI. John Wiley, chancellor of University of Wisconsin, authored the third article, entitled *The Power of Collaboration*, about the Committee on Institutional Cooperation (CIC) and Worldwide Universities Network (WUN).

Click [here](#) to read the articles.

Monthly Polls on the Web Site

Have you participated in the monthly polls on the NCCI Web site? Each month, a new "question of month" is posted to get your input. The first two months' questions and their responses are listed below.

1. *Where does your continuous improvement function primarily exist?*
38% Separate Unit
33% Part of Administration or Finance
24% Other
5% Part of Human Resources
2. *Does your institution have a campus level strategic plan?*
92% yes

Award: Barbara McFadden Allen, Director, representing the Committee on Institutional Cooperation (CIC), Champaign, IL and Doug Christensen, Administrative Solutions Advocate in the BYU Physical Facilities Division, representing Brigham Young University (BYU), Provo, UT.

- Sherwin Greenblatt, former President of Bose Corporation and former Executive Vice President of MIT.
- Dr. Kay Eggleston, Vice President for Institutional Effectiveness and Economic Development, Richland College, Dallas, TX and Winner of the 2005 Malcolm Baldrige National Quality Award.

Click [here](#) for Conference Keynote Speaker details.

Concurrent Sessions.

Attend several of the 20 concurrent sessions focusing on leadership, quality improvement tools, assessment, and student experience.

Networking Opportunities.

Use this opportunity to mingle with other professionals at:

- The Continuous Improvement Marketplace
- Evening Receptions
- Group Networking Dinners
- Meals and Breaks

Attend the NACUBO Conference Opening Session.

All NCCI Conference attendees are invited to attend the NACUBO Conference Opening Session at the Hilton Chicago featuring Daniel C. Esty, Co-Author of *Green to Gold*. Dr. Esty, an expert on the "eco-advantage," will highlight successful strategies necessary for going green and why some environmental initiatives fail (despite the best intentions).

Don't miss out! Register **NOW!**

Berkeley Continuity Planning Tool Wins Annual NACUBO Innovation Award

The University of California, Berkeley has developed a unique tool for continuity planning, designed specifically for higher education, to help institutions survive disasters such as flood, pandemics, and even hard drive crashes. Ron Coley (Associate Vice Chancellor at Berkeley and a founding member of NCCI)

8% no

June's poll is: *When was your continuous improvement effort started?*

Please contribute your responses to the poll and see what other institutions are doing! The poll can be accessed from any Web page on NCCI's Web site.

A New Agenda for Public Higher Education?

On June 9, 2008, the University of Virginia's Miller Center of Public Affairs and the Association of Governing Boards of Universities and Colleges co-hosted a conference on "Examining the National Purposes of American Higher Education: A Leadership Approach to Policy Reform."

The conference focused on a wide range of topics (click [here](#) to view the conference topics and access the archived sessions).

Click [here](#) to read coverage about the conference.

2008 Progress Report Due Out in a Few Weeks!

NCCI's 2008 Progress Report will be available at the Annual Conference in Chicago. The Report contains a wealth of information about what NCCI does, who we are, where we've been over the past year, and where we are going. It can also be used as a great reference tool with an extensive list of articles, books, CD ROMS, chapters, and monographs written and created by our members.

The Progress Report will be posted on the NCCI Web site in late July. If you would like a hard copy, please contact **Kathy Smith**.

New! NCCI Listserv Coming This Fall

This fall NCCI will be making a listserv available to its members. We will be using the listserv to provide you with valuable and timely information. In addition, you will be able to post

led Berkeley in developing, what is now known as, the Office of Continuity Planning. The Office launched a web-based tool for creating departmental continuity plans and organized the data in a campus-wide database. Berkeley is continually updating and revising the tool, which is available to other institutions of higher education at no cost.

In 2007, the tool and its methodology won the NACUBO Innovation Award. Click [here](#) to read the entire article and click [here](#) for more information on the tool.

University of Leeds Enters Balanced Scorecard Hall of Fame

The University of Leeds was selected as the first university in Europe to win a prestigious international award for using a process devised by academics from Harvard Business School. The University was recognized with a place in the Palladium's Balanced Scorecard Hall of Fame for Executing Strategy for using the scorecard to achieve breakthrough results. Leeds uses the Balanced Scorecard to help focus its work on strategic aims, improved communications, and monitor performance.

The University was among a handful of organizations inducted into the Hall of Fame. The highly selective process includes past winners such as Hilton, Motorola, and Chrysler. The University of Leeds is only the second university in the world to enter the Hall of Fame (the University of San Diego, California was inducted in 2003).

Click [here](#) to read the press release. Click [here](#) to learn more about the University's strategy.

questions to your colleagues and share pertinent information. More information about the listserv will be coming over the summer. Stay tuned...

Planning Your Calendar for the Next Few Years?

Plan the NCCI Annual Conferences into your calendar NOW! The dates for the 2009-2012 Annual Conferences are already set. Make a commitment to yourself and your institution - pencil in the dates or block them off on your Microsoft Outlook Calendar! The dates are:

June 25-27, 2009 (Boston)
July 22-24, 2010 (San Francisco)
July 7-9, 2011 (Tampa)
July 26-28, 2012 (Washington, D.C.)

Don't miss out!

Will We See You In Chicago?

We hope so! Register **NOW!**