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### Surviving Tough Times: Sustaining Community Through Recreational Sports

Strategies developed and implemented over the past six years have positioned Recreational Sports at UC-Berkeley to be able to balance its budget and maintain its programs and services even as it faces a nearly \$430,000 permanent funding reduction. [Learn more.](#)

### Register Today for NCCI's 10th Annual Conference



An invitation to join higher education higher education professionals at a world class conference on Improving Institutional Effectiveness. NCCI is offering three pre-conference workshops and twenty concurrent session. Topics will include leading organizational change, developing student leaders, building collaborations and much more.

- [Access](#) the secure online registration form.
- View the detailed [Program](#) and [Schedule](#) at a Glance
- [Book](#) your hotel room online at the Hilton Boston Back Bay.

### Process Improvement Is Making a Campus-wide Impact at the University of Wisconsin-Madison

From a modest beginning in 2007, a campus-wide effort to create better business processes at the University of Wisconsin-Madison has picked up steam – solving problems, building community and improving customer service. [Learn more.](#)

### Check Out MIT's New Training Resource

MIT's Training Delivery Method's online guide offers a highly practical resource to assist in making training decisions. [Learn more.](#)

### Cora Marrett, NSF, Speaks to NCCI

Click [here](#) to read her remarks.

### What We're Reading

Whether you are new to continuous quality improvement, a cynical veteran of many failed initiatives, a seasoned or green executive team, Hoshin Kanri is worth your time and can be a valuable roadmap for setting a clear course in troubled times. [Read more.](#)

### NCCI Board to Increase Effectiveness in Meeting Member Needs and Expectations

NCCI is growing and changing to meet member needs! At the spring board meeting, a new structure was approved that will enhance effectiveness in managing the association and delivering high quality services to the members. [Read more.](#)

### NCCI Leverages Excellence in Washington

Anyone attending NCCI's events at ACE's Annual Meeting in Washington, DC in February went home with a basket full of best practices. [Read more.](#)