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Margaret Harrington Elected 2009-2010 President

Margaret Harrington, the Director of Organization Improvement Services at the University of Southern California, will serve as the 2009-2010 NCCI President. Harrington was elected by the Board of Directors. She succeeds Barbara Allen, who stepped down due to personal reasons.

Harrington has served on the NCCI Board of Directors since 2006 and most recently has served as the Program Committee Chair since 2007. She was the NCCI Annual Conference chair in 2006.

[Read more](#)

New NCCI Web Site Helps Members Share Ideas and Resources

NCCI's new web site at www.ncci-cu.org connects members with best practice resources, change management insights and interactive features that encourage the sharing of ideas.

Apply Now for 2010 Leveraging Excellence Award

In these difficult economic times, higher education institutions are under intense pressure to reduce costs and operate more efficiently. By promoting the implementation and dissemination of best practices in organizational efficiency, the Leveraging Excellence Award sponsored by the National Consortium for Continuous Improvement in Higher Education (NCCI) provides positive solutions that benefit all higher education institutions in the current budget environment.

For the third consecutive year, NCCI will present its Leveraging Excellence Award, which recognizes initiatives where effective academic and administrative practices have been successfully implemented beyond one department, campus, or institution. [Read more](#)

2010 Annual Conference Call for Proposals

The NCCI Annual Conference Program Committee invites

"Our new web site will strengthen the value proposition for NCCI members by connecting them to information they can use," President Margaret Harrington said. "The new site is a significant step toward our ultimate goal, which is to develop online tools to empower members to share valuable content that will be readily available to members at any time." [Read more](#)

Renew Your Membership Today

If you have not done so already, please renew your NCCI membership to continue to receive member benefits. Membership in NCCI allows you to join with colleagues from institutions of higher education across the nation in: attending workshops, regional and national conferences, networking, in person and electronically, sharing effective practices, visiting member institutions, consulting and mentoring across institutions, and conducting collaborative research. NCCI's events, web site, materials and services address a variety of topics including: leadership, organizational assessment, process improvement, strategic planning, organizational development and change, integration of

your contribution to "Building Bridges to the Future: Reimagining Higher Education!" ... the theme to our 2010 conference and the key to organization and academic excellence in higher education. [Click here](#) to submit a proposal.

Former ACE President Ward Discusses Access, Quality

As we address the future challenges of higher education, we need a vision of broadly based access to a range of institutional options, said David Ward, former President of the American Council on Education (ACE) during the Luncheon/Business Meeting keynote address at the NCCI Annual Conference on June 26. [Read more](#)

Kansas Board of Regents President Delivers Presentation

Reginald L. Robinson, President and CEO of the Kansas State Board of Regents, delivered a keynote presentation entitled, "Building a Public Agenda for Higher Education: The Kansas Experience," on June 27 at the NCCI Annual Conference in Boston, MA. Robinson's presentation focused on five strategic areas. [Read more](#)

academic and administrative perspectives, and change management

[Click here](#) to renew your membership online.

Boston University President Emphasizes Strategic Planning

Developing and refining a well-defined strategic plan that articulates a higher education institution's core values and priorities for resource allocation is a key to weathering rough economic times, Boston University President Robert Brown said in the opening keynote address at NCCI's 10th Anniversary Annual Conference on June 26.

"Careful mission definition and strategic planning, coupled with operational discipline, each developed during good times, are essential elements in navigating the very difficult economy and the future we face," Brown said. [Read more](#)

ASQ Launches Peer-Reviewed Publication

The American Society for Quality (ASQ) Education Division announces the launch of a new peer-reviewed publication, Quality Approaches in Higher Education, an online supplement to the Journal for Quality and Participation, beginning in January 2010. The focus of this publication is to actively engage the higher education community in a discussion on topics related to continuous improvement and quality in higher education. The editorial team is actively encouraging authors to submit articles for the inaugural and subsequent issues. The [Call for Articles](#) and [Author Guidelines](#) are available at the [ASQ Education Division](#) web site.