

A Sneak Peak at the NCCI Membership Survey Results

In November, NCCI conducted an electronic membership survey to learn more about member interests. While survey results are not yet final, a preliminary look at the responses paints an interesting picture of the organization and its members.

Perhaps most important was the wealth of professional knowledge our members encompass. Members have expertise in facilitation, working in teams, planning and assessment, institutional effectiveness, leadership development, building institutional collaboration, quality improvement theory, performance management, and customer service. It is this diversity that makes the NCCI network such a valuable one—a value our members recognize and share. Eight of ten respondents have recommended NCCI to a colleague in the past year.

A key NCCI benefit is the annual summer conference. Survey respondents would like to see expanded opportunities for networking regionally, as well as research affinity groups, web site discussion boards, and contributing to a professional or scholarly journal.

As the NCCI Board reviews the survey responses in detail, it will focus especially on the suggestions that were received for enhanced professional development, especially in such areas as strategic thinking, continuous improvement, change management, leadership development and innovation. Watch for more details about our survey on our web site and in upcoming newsletters.