

NCCI 2017 Schedule at a Glance

THURSDAY July 27, 2017

7:30 a.m. – 5:00 p.m.	Registration <i>Symphony Foyer</i>		
8:30 a.m. – 4:30 p.m.	Pre Conference Workshops Lean Six Sigma Applied in Higher Ed: Interactive Yellow Belt Course <i>Symphony III</i>	Coaching Leadership: A Necessary Skill for Moving Agendas in Higher Education Institutions <i>Symphony I</i>	
8:30 a.m. – 12:00 p.m.	Half Day Preconference Workshops Sustaining Continuous Improvement Through Experiential Learning and Reflective Practice <i>Symphony IV</i>	The People Side of Innovation–Leveraging Strengths for Successful Change <i>Symphony II</i>	
1:00 p.m. – 4:30 p.m.	Half Day Preconference Workshops Harness the Power of Your Change-Enabling Systems <i>Symphony II</i>	Inclusive Excellence: Exploring the Interconnections Between Multiple Identities at the Personal, Group and Organizational Levels <i>Symphony IV</i>	University of Minnesota Campus Visit and Program – Project & Change Management Collaborators: A University of Minnesota Community of Practice Success Story – Digital Badges – Participatory Leadership: Leader as Host and Convener <i>Offsite-Meet in lobby at 12:30 p.m.</i>
4:45 p.m. – 5:15 p.m.	First-Time Attendee Reception <i>The Gallery</i>		
5:15 p.m. – 6:45 p.m.	Opening Reception <i>The Gallery</i>		

FRIDAY July 28, 2017

7:00 a.m. – 5:00 p.m.	Registration <i>Marquette Foyer</i>			
7:30 a.m. – 9:00 a.m.	Continental Breakfast <i>Marquette Ballroom</i>			
8:30 a.m. – 9:00 a.m.	Welcome & Opening Remarks <i>Marquette Ballroom</i>			
9:00 a.m. – 10:00 a.m.	Keynote: The Cloud Generation is Going to College...Are You Ready? <i>Marquette Ballroom</i>			
10:15 a.m. – 11:15 a.m.	CONCURRENT SESSIONS – 60 Minute Sessions			
	Just Don't Call it LEAN. A Lean Transformation using BPM <i>Conrad A</i>	Don't Just Hire the Best People - Helping Faculty Develop a Strategic Hiring Plan so They Can Find the Best Person and Fill a Strategic Need <i>Conrad C</i>	Preparing Higher Education Leaders: A Conceptual, Strategic and Operational Approach <i>Conrad D</i>	Twin Partners: Intentional Engagement of Faculty and Students in Creating and Implementing a Strategic Plan <i>Conrad B</i>
11:30 a.m. – 12:30 p.m.	CONCURRENT SESSIONS – 60 Minute Sessions			
	Lessons Learned from Year Two of a Customer Satisfaction Benchmarking Program <i>Conrad A</i>	Catalyst for Change: Academic and Administrative Unit Reviews <i>Conrad C</i>	Improving Research Administration from End-to-End <i>Conrad D</i>	Using Clifton StrengthsFinder (CSF) to Enhance Teamwork and Strategic Planning <i>Conrad B</i>
12:30 p.m. – 1:45 p.m.	Lunch, Annual Business Meeting, Incoming President's Remarks, Awards Presentation <i>Marquette Ballroom</i>			
2:00 p.m. – 3:00 p.m.	Awards Panel <i>Marquette V</i>			

FRIDAY July 28, 2017 continued

2:00 p.m. – 3:00 p.m.

CONCURRENT SESSIONS - 60 Minute Sessions

Managing Complex Improvements Through Portfolio Management

Conrad A

Building a Metrics Program to Fit your Organization's Changing Needs

Conrad C

Establishing Institutional Strategic Coordination and Alignment in a Decentralized Environment

Conrad D

Weaving the Future: Three Plans, Nine Months, One Integrated Planning Process

Conrad B

3:30 p.m. – 5:00 p.m.

CONCURRENT SESSIONS - 90 Minute Sessions

Integrating Continuous Improvement with Organizational Accreditation

Conrad A

Fearless Succession Management: Innovative Strategies from Three Institutions

Conrad C

An Anthropological Perspective on Aligning Traditions and Change in Higher Education: Navigating Constituencies with Conflicting Interests

Conrad D

Office of ????: Changing Nature of OD Offices in Higher Education

Conrad B

5:00 p.m. – 6:30 p.m.

Networking Reception
The Gallery

SATURDAY July 29, 2017

7:00 a.m. – 9:00 a.m.

Registration
Marquette Foyer

7:30 a.m. – 8:30 a.m.

Full Breakfast
Marquette Ballroom

7:45 a.m. – 8:30 a.m.

The NCCI/TSI Community of Discovery 2.0: Your University's Unfair Advantage: The Student Experience
Conrad A

Communities of Practice:
• Leadership
• Change Management
• Lean
Marquette V

8:45 a.m. – 10:15 a.m.

CONCURRENT SESSIONS - 90 Minute Sessions

Walk with Purpose... and Improve your Organization!

Conrad A

Linking Strategy, Planning and Performance Management- A Success Story

Conrad C

Move-it! For Quick Results

Conrad D

How to Start a Grassroots Movement: UCR's Organizational Excellence Initiative

Conrad B

10:30 a.m. – 11:30 a.m.

CONCURRENT SESSIONS - 60 Minute Sessions

Employee Net Promoter Score-A New Metric for Assessing Your Workforce Engagement Profile

Conrad A

Bridge Planning and Assessment Functions to Foster Continuous Improvement

Conrad C

Building a Quality Community through Engagement and Opportunity

Conrad D

Stepping Stones for Success Program at University of Washington

Conrad B

11:45 a.m. – 1:30 p.m.

Lunch
Marquette Ballroom

12:15 p.m.

Keynote: Past Why to How: Driving Innovation at Your Institution
Marquette Ballroom

Closing, and Door Prizes

SUNDAY July 30, 2017

8:30 a.m. – 10:00 a.m.

NACUBO Opening General Session (Open to NCCI Attendees)

Minneapolis Convention Center
1301 2nd Ave S, Minneapolis, MN 55403

Keynote: Thomas Friedman, Foreign Affairs Columnist, The New York Times
Bestselling author of *The World is Flat*

Note: You must show your NCCI Conference badge for admittance