

NCCI 2017 Conference-at-a-Glance

Thursday, July 27, 2017

7:30 a.m. – 5:00 p.m. - Registration

8:30 a.m. – 4:30 p.m. - Full Day Preconference Workshops

<p>Lean Six Sigma Applied in Higher Ed: Interactive Yellow Belt Course</p> <p>Presenters University of California, San Diego</p>	<p>Coaching Leadership: A Necessary Skill for Moving Agendas in Higher Education Institutions</p> <p>Presenters Bacharach Leadership Group Cornell University Lehigh University</p>
--	---

8:30 a.m. – 12:00 p.m. - Half Day Preconference Workshops

<p>Sustaining Continuous Improvement through Experiential Learning and Reflective Practice</p> <p>Presenters Carleton University</p>	<p>The People Side of Innovation—Leveraging Strengths for Successful Change</p> <p>Presenters Notre Dame</p>
--	--

1:00 p.m. – 4:30 p.m. - Half Day Preconference Workshops

<p>Harness the Power of Your Change-Enabling Systems</p> <p>Presenters University of California – Davis Prosci, Inc. California State University - Fresno California State University - Long Beach</p>	<p>Inclusive Excellence: Exploring the Interconnections Between Multiple Identities at the Personal, Group and Organizational Levels</p> <p>Presenters Cornell University</p>	<p>University of Minnesota Campus Visit and Program</p> <ul style="list-style-type: none"> Project and Change Management Collaborators: A University of Minnesota Community of Practice Success Story Digital Badges Participatory Leadership: Leader as Host and Convener <p>Presenters University of Minnesota</p>
--	---	---

4:45 p.m. – 5:15 p.m. - First-time Attendee Reception, Teresa Hartnett, NCCI President

5:15 p.m. – 6:45 p.m. - Opening Reception

7:00 p.m. - Group Dinners – Reservations for 7:15 p.m.

Friday, July 28, 2017

7:00 a.m. – 5:00 p.m. - Registration

7:30 a.m. – 9:00 a.m. - Continental Breakfast

8:30 a.m. – 9:00 a.m. - Welcome & Opening Remarks, Teresa Hartnett, NCCI President
President/Provost (TBD)
University of Minnesota Twin Cities

9:00 a.m. – 10:00 a.m. - Keynote: Generational Changes and Its Impact on Colleges and Universities
Jaime Casap, Chief Education Evangelist, Google

10:15 a.m. – 11:15 a.m. – 60 minute sessions

<i>Process Improvement</i>	<i>Strategy</i>	<i>Change Dynamics</i>	<i>Leadership and Campus Engagement</i>
Just Don't Call it LEAN. A Lean Transformation Journey using BPM.	Don't Just Hire the Best Person - helping faculty develop a strategic hiring plan so they can find the best person and fill a strategic need	Preparing Higher Education Leaders: A Conceptual, Strategic, and Operational Approach	Twin Partners: Intentional Engagement of Faculty and Students in Creating and Implementing a Strategic Plan

Presenters Tarrant County College	Presenters University of Washington	Presenters Rutgers University	Presenters University of Virginia
11:30 a.m. – 12:30 p.m. – 60 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Employee Net Promoter Score - a meaningful metric for assessing higher education workforce profile Presenters University of California, San Diego	Catalyst for Change: Academic and Administrative Unit Reviews Presenters Notre Dame	Improving Research Administration from End-to-End Presenters University of California at Berkeley	Using Clifton StrengthsFinder (CSF) to enhance teamwork and strategic planning Presenters University of Kansas Medical Center
12:30 p.m. – 1:45 p.m. – Lunch Annual Business Meeting, Teresa Hartnett, NCCI President Incoming President’s Remarks, Cindy Taylor, Incoming NCCI President Awards Presentation			
2:00 p.m. – 3:00 p.m. – 60 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Assessing Value - Using Lean as a Project Selection Tool Presenters University of Wisconsin	Building a Metrics Program to Fit your Organization’s Changing Needs Presenters University of California at Berkeley	Establishing institutional strategic coordination and alignment in a decentralized environment Presenters Northwestern University	Weaving the Future: Three Plans, Nine Months, One Integrated Planning Process Presenters University of Wisconsin - Eau Claire Pennsylvania State University
3:00 p.m. – 3:30 p.m. - Refreshment Break and Networking			
3:30 p.m. – 5:00 p.m. – 90 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Integrating Continuous Improvement with Organizational Accreditation Presenters Indiana University	Fearless succession management: Innovative strategies from three institutions Presenters University of Virginia Cornell University Villanova University	An Anthropological Perspective on Aligning Traditions and Change in Higher Education: Navigating Constituencies with Conflicting Interests Presenters University of Missouri Syracuse University University of Missouri, Columbia Southern Utah University	Office of ????: Changing Nature of OD Offices in Higher Education Presenters University of Wisconsin University of Michigan University of Washington Rutgers University
5:00 p.m. – 6:30 p.m. - Networking Reception			
6:45 p.m. - Group Dinners – Reservations for 7:00 p.m.			

Saturday, July 29, 2017

7:00 a.m. – 9:00 a.m. – Registration

7:00 a.m. – 8:30 a.m. - Full Breakfast

7:45 a.m. – 8:30 a.m. – 45 minute session

The NCCI/TSI Community of Discovery 2.0: Your University’s Unfair Advantage: The Student Experience

Dan Feely and Jessica Schein, TSI

Communities of Practice Meetings

8:45 a.m. – 10:15 a.m. – 90 minute sessions

<i>Process Improvement</i>	<i>Strategy</i>	<i>Change Dynamics</i>	<i>Leadership and Campus Engagement</i>
<p>Become Leaner: Walk where the work is being done!</p> <p>Presenters University Virginia</p>	<p>Linking Strategy, Planning and Performance Management--A Success Story</p> <p>Presenters NYU Abu Dhabi Athabasca University</p>	<p>Move-it! for Quick Results</p> <p>Presenters Notre Dame</p>	<p>How to Start a Grassroots Movement: UCR’S Organizational Excellence Initiative</p> <p>Presenters University of California, Riverside</p>

10:30 a.m. – 11:30 a.m. – 60 minute sessions

<i>Process Improvement</i>	<i>Strategy</i>	<i>Change Dynamics</i>	<i>Leadership and Campus Engagement</i>
<p>Lessons Learned from Year 2 of a Customer Satisfaction Benchmarking Program</p> <p>Presenters University of California, San Diego University of California, Irvine California State University University of California, Riverside</p>	<p>Bridging Planning and Assessment Functions to Foster Continuous Improvement</p> <p>Presenters Texas State University</p>	<p>Building a Quality Community through Engagement and Opportunity</p> <p>Presenters University of Virginia</p>	<p>Stepping Stones for Success Program at University of Washington</p> <p>Presenters University of Washington</p>

11:45 a.m. – 1:30 p.m. - Lunch

12:15 p.m. - **Keynote: Past Why to How: Driving Innovation at Your Institution with the Help of the NCCI/ModernThink Innovation Index (title tentative)**

Rich Boyer

Catherine Lilly

Carol Mullaney

Closing and Door Prizes, Cindy Taylor, Incoming NCCI President