

NCCI 2017 Conference-at-a-Glance

Thursday, July 27, 2017		
7:30 a.m. – 5:00 p.m. - Registration		
8:30 a.m. – 4:30 p.m. - Full Day Preconference Workshops		
Lean Six Sigma Applied in Higher Ed: Interactive Yellow Belt Course Presenters University of California, San Diego	Coaching Leadership: A Necessary Skill for Moving Agendas in Higher Education Institutions Presenters Bacharach Leadership Group Cornell University Lehigh University	
8:30 a.m. – 12:00 p.m. - Half Day Preconference Workshops		
Sustaining Continuous Improvement through Experiential Learning and Reflective Practice Presenters Carleton University	The People Side of Innovation—Leveraging Strengths for Successful Change Presenters Notre Dame	
1:00 p.m. – 4:30 p.m. - Half Day Preconference Workshops		
Harness the Power of Your Change-Enabling Systems Presenters University of California – Davis Prosci, Inc. California State University - Fresno California State University - Long Beach	Inclusive Excellence: Exploring the Interconnections Between Multiple Identities at the Personal, Group and Organizational Levels Presenters Cornell University	University of Minnesota Campus Visit and Program <ul style="list-style-type: none"> Project and Change Management Collaborators: A University of Minnesota Community of Practice Success Story Digital Badges Participatory Leadership: Leader as Host and Convener Presenters University of Minnesota
4:45 p.m. – 5:15 p.m. - First-time Attendee Reception, Teresa Harnett, NCCI President		
5:15 p.m. – 6:45 p.m. - Opening Reception		
7:00 p.m. - Group Dinners – Reservations for 7:15 p.m.		

Friday, July 28, 2017			
7:00 a.m. – 5:00 p.m. - Registration			
7:30 a.m. – 9:00 a.m. - Continental Breakfast			
8:30 a.m. – 9:00 a.m. - Welcome & Opening Remarks, Teresa Harnett, NCCI President President/Provost (TBD) University of Minnesota Twin Cities			
9:00 a.m. – 10:00 a.m. - Keynote: Generational Changes and Its Impact on Colleges and Universities Jaime Casap, Chief Education Evangelist, Google			
10:15 a.m. – 11:15 a.m. – 60 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Just Don't Call it LEAN. A Lean Transformation Journey using BPM.	Don't Just Hire the Best Person - helping faculty develop a strategic hiring plan so they can find the best person and fill a strategic need	Preparing Higher Education Leaders: A Conceptual, Strategic, and Operational Approach	Twin Partners: Intentional Engagement of Faculty and Students in Creating and Implementing a Strategic Plan

Presenters Tarrant County College	Presenters University of Washington	Presenters Rutgers University	Presenters University of Virginia
11:30 a.m. – 12:30 p.m. – 60 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Employee Net Promoter Score - a meaningful metric for assessing higher education workforce profile Presenters University of California, San Diego	Catalyst for Change: Academic and Administrative Unit Reviews Presenters Notre Dame	Improving Research Administration from End-to-End Presenters University of California at Berkeley	Using Clifton StrengthsFinder (CSF) to enhance teamwork and strategic planning Presenters University of Kansas Medical Center
12:30 p.m. – 1:45 p.m. – Lunch Annual Business Meeting, Teresa Harnett, NCCI President Incoming President’s Remarks, Cindy Taylor, Incoming NCCI President Awards Presentation			
2:00 p.m. – 3:00 p.m. – 60 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Assessing Value - Using Lean as a Project Selection Tool Presenters University of Wisconsin	Building a Metrics Program to Fit your Organization’s Changing Needs Presenters University of California at Berkeley	Establishing institutional strategic coordination and alignment in a decentralized environment Presenters Northwestern University	Weaving the Future: Three Plans, Nine Months, One Integrated Planning Process Presenters University of Wisconsin - Eau Claire Pennsylvania State University
3:00 p.m. – 3:30 p.m. - Refreshment Break and Networking			
3:30 p.m. – 5:00 p.m. – 90 minute sessions			
Process Improvement	Strategy	Change Dynamics	Leadership and Campus Engagement
Integrating Continuous Improvement with Organizational Accreditation Presenters Indiana University	Fearless succession management: Innovative strategies from three institutions Presenters University of Virginia Cornell University Villanova University	An Anthropological Perspective on Aligning Traditions and Change in Higher Education: Navigating Constituencies with Conflicting Interests Presenters University of Missouri Syracuse University University of Missouri, Columbia Southern Utah University	Office of ????: Changing Nature of OD Offices in Higher Education Presenters University of Wisconsin University of Michigan University of Washington Rutgers University
5:00 p.m. – 6:30 p.m. - Networking Reception			
6:45 p.m. - Group Dinners – Reservations for 7:00 p.m.			

Saturday, July 29, 2017

7:00 a.m. – 9:00 a.m. – Registration

7:00 a.m. – 8:30 a.m. - Full Breakfast

7:45 a.m. – 8:30 a.m. - The NCCI/TSI Community of Discovery 2.0: Your University's Unfair Advantage: The Student Experience
Dan Feely and Jessica Schein, TSI

8:45 a.m. – 10:15 a.m. – 90 minute sessions

<i>Process Improvement</i>	<i>Strategy</i>	<i>Change Dynamics</i>	<i>Leadership and Campus Engagement</i>
Become Leaner: Walk where the work is being done! Presenters University Virginia	Linking Strategy, Planning and Performance Management--A Success Story Presenters NYU Abu Dhabi Athabasca University	Move-it! for Quick Results Presenters Notre Dame	How to Start a Grassroots Movement: UCR'S Organizational Excellence Initiative Presenters University of California, Riverside

10:30 a.m. – 11:30 a.m. – 60 minute sessions

<i>Process Improvement</i>	<i>Strategy</i>	<i>Change Dynamics</i>	<i>Leadership and Campus Engagement</i>
Lessons Learned from Year 2 of a Customer Satisfaction Benchmarking Program Presenters University of California, San Diego University of California, Irvine California State University University of California, Riverside	Bridging Planning and Assessment Functions to Foster Continuous Improvement Presenters Texas State University	Building a Quality Community through Engagement and Opportunity Presenters University of Virginia	Stepping Stones for Success Program at University of Washington Presenters University of Washington

11:45 a.m. – 1:30 p.m. - Lunch

12:15 p.m. - Keynote: Past Why to How: Driving Innovation at Your Institution with the Help of the NCCI/ModernThink Innovation Index (title tentative)

Rich Boyer

Catherine Lilly

Carol Mullaney

Closing and Door Prizes, Cindy Taylor, Incoming NCCI President