

NCCI 2018 Conference-at-a-Glance

Draft as of 6/11/2018 and subject to change

Wednesday, July 18			
7:30 a.m. – 5:00 p.m. Registration			
8:30 a.m. – 4:30 p.m. Full Day Preconference Workshops			
Creating a Coaching Culture Notre Dame & Center for Creative Leadership	Facilitation Boot Camp: Tools for Innovation & Inclusion: Practical Applications of Liberating Structure California State University, San Bernardino, University of California, San Diego, University of California, Santa Cruz	Change Management for Managers (off-site campus visit) California State University, Chancellor's Office, Fresno State University & Prosci	"The Power to Change" – Leveraging your Emotional Intelligence and Innovation Superpowers UAB Health System / UAB School of Medicine & Runn Enterprises
8:30 a.m. – 12:00 p.m. Half Day Preconference Workshops			
Rethinking the Source of Leadership in Higher Education Carleton University, University of Regina, University of Manitoba			
1:00 p.m. – 4:30 p.m. - Half Day Preconference Workshops			
Taking your PMO to the next level TSI Consulting Partners, Inc.	Walking Tour of California State University, Long Beach		
4:45 p.m. – 5:15 p.m. First-time Attendee Reception - Cindy Taylor, NCCI President			
5:15 p.m. – 6:45 p.m. Opening Reception			
7:15 p.m. Group Dinners – Reservations for 7:15 p.m.			

Thursday, July 19

7:00 a.m. – 5:00 p.m.

Registration

7:30 a.m. – 9:00 a.m.

Continental Breakfast

8:30 a.m. – 9:00 a.m.

Welcome & Opening Remarks

Cindy Taylor, NCCI President

Ron Coley, Vice Chancellor Business and Administrative Services, University of California, Riverside

Steve Relyea, Executive Vice Chancellor and Chief Financial Officer, The California State University System.

Introduction by Dan Feely, TSI Consulting Partners, Inc.

9:00 a.m. – 10:00 a.m.

Keynote: Shola Richards, UCLA Health

10:15 a.m. – 11:15 a.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Strategy
Aligning Culture with Methodology: Our Journey of Developing a Process Improvement Methodology that Fit the Institution	After the Thrill Is Gone: Sustaining Team Performance To Drive Initiatives Forward	Rough Seas Ahead: Communicating Good News and Bad News about Change	Building Change Leadership Capacity to Instill a Culture of Continuous Improvement	Creating, Cultivating and Growing a Community of Practice
University of Illinois	Wayne State University	California State University, Office of the Chancellor	Northwestern University	University of Virginia

11:30 a.m. – 12:30 p.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Leadership Development & Engagement
Making Lean Learning Flow: Moving Lean Facilitators From Training through Application to Growth and Development	Creating a Welcoming Campus: Resources, Strategies, and Outcomes	Higher Ed Workforce of the Future: Preparing for new work, workers, and workplaces	Facing the Challenge – a Commitment to Strategic Organizational Change	Learn How Use an Interactive Challenge to Engage and Educate Process Improvement Teams

Michigan Technological University	Indiana University, Purdue University Indianapolis	Georgia Institute of Technology	Cornell University	Cal Poly San Luis Obispo and MoreSteam
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12:30 p.m. – 1:45 p.m.
Lunch, Annual Business Meeting, Cindy Taylor, NCCI President
Awards Presentation

2:00 p.m. – 3:00 p.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Strategy
Where should I start with Continuous Improvement? Using Internal and External Benchmarking of Administrative Labor Costs to Prioritize your To-Do List	Charting Your True North (The Goal) When Navigating Change	Creating a HUB for Strategic Initiatives: Building a team and creating a space for innovation	Charting a Course of Employee Engagement in Uncertain Waters	Survey of the Century: Turning Data Into Action
Florida State University	California State University	Michigan State University	The University of Texas at Austin	University of Washington

3:00 p.m. – 3:30 p.m.
Refreshment Break and Networking with Award Winners

3:30 p.m. – 5:00 p.m. 90 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Strategy
Time-Driven Activity-Based Costing: Making it Work in Higher Education	Using Creative Problem Solving for Community College Strategic Planning	From Nuthin' to Somethin': How to Gear Up and Make it Happen	Campus Connect: Breaking Silos and Building Connections	Creating a University-wide CX Strategy
University of California, Riverside	Ivy Tech Community College	University of Memphis, University of Tennessee Health Science Center	California State University San Marcos	University of Michigan, ALA Consulting Group, Sibson Consulting, Qualtrics

5:15 p.m. – 6:30 p.m.
Networking Reception with Award Winners

7:00 p.m.
Group Dinners – Reservations for 7:00 p.m.

Friday, July 20

7:00 a.m. – 9:00 a.m.

Registration

7:30 a.m. – 8:30 a.m.

Breakfast – Community of Practice Roundtables

8:45 a.m. – 10:15 a.m. 90 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Leadership Development & Engagement
Building a Culture of Daily Problem Solving	Measuring Change Impact: There's a Gap for That!	What Sets the Most Successful Higher Ed Change Leaders Apart?	How to Host a Day of Active Engagement and Collaboration - Our Story of Hosting a Higher Ed Lean Exchange (HELEX)	Weaving Employee Engagement into Organizational Culture: Two Views
University of Washington	University of California, Davis	Wayne State University	University of Illinois, Michigan Technological University, University of Michigan	University of Washington Tacoma, University of Washington Bothell

10:30 a.m. – 11:30 a.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Leadership Development & Engagement
Managed Print Services: Moving from a Cost Center to an Innovation Hub: Sharing UC Riverside's Experience	Academic Advising: Cross-school Collaboration to Enhance the Undergraduate Student Experience	Engaging Faculty in Quality Initiatives	UC San Diego's Process Palooza: LEANing Toward Success	Changing the Way We Lead and Learn: Engaging Managers of Managers in Leadership Development Programs
Arizona State University / The Simplar Institute	Northwestern University	Carleton University	UC San Diego, IT Services	University of Waterloo

11:30 a.m. – 12:45 p.m.

Introduction: Kelly Jones, Sibson Consulting

Lunch and Keynote: Rachael Nava, Executive Vice President and Chief Operating Officer, University of California System

1:00 p.m. – 2:00 p.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Strategy
LSU’s Story of Rapid, “Cut to the Chase Big Bang” Transformation Louisiana State University & TSI	Core Business Integration of Sustainability Michigan State University	Managing Change in Shared Services through Growth and Maturity University of Colorado, Boulder	Developing Future Leaders in Higher Education: The Rutgers PreDoctoral Leadership Development Academy Rutgers University	Beyond Classrooms: Active Learning Can Be Anywhere Cal State University, San Bernardino

2:15 p.m. – 3:15 p.m. 60 minute sessions

Process Improvement	Strategy	Navigating Change	Leadership Development & Engagement	Process Improvement
Implementing a Modern Process Library Tool at UC Berkeley University of California, Berkeley	Achieving Transformational Change Through Collective Leadership The University of Sheffield	Making Sense of Transformation in Higher Education: Is It Necessary? Is It Possible? University of Virginia, University of Washington Bothell	Where Do You Keep the Ketchup? Managing Change in Your Approach to Diversity. Cal State	User Designed Shared Services University of Louisville

3:30 – 4 p.m. Conference closing session

5:30 – 8:30 p.m.

Friday Evening Excursion: Harborside Breeze Cruises

Join Conference friends and colleagues for a 3-hour private cruise on the Triumphant with hors d’oeuvres and cocktails, enjoying the sights of the Long Beach coast at sunset. *registration required

Saturday – add NACUBO information for the weekend.